

M A D I S O N

What Our Guests Are Saying...

Christmas Dinner, December 2024: "Just wanted to say a massive thank you for your help in organising yesterday for me! The team thoroughly enjoyed and said it was the best venue / party they've had for the last three years ... which we'll take as a compliment with it being the first one, I've organised for them! The staff that looked after us were absolutely amazing, they were so attentive and above helpful. We couldn't have asked for better service!

Please do send them our thanks and feedback. Thank you so much and wishing you all a restful Christmas period if you can get one!!"

Christmas Lunch, December 2024: "I wanted to take a moment to share the wonderful experience we had at Madison for our Christmas lunch on Friday. It was, without a doubt, the best experience we've had so far. From the very beginning, your professional and kind approach ensured everything went smoothly, from securing the date for our company Christmas party all the way through to the end of the event. Every little touch and detail were flawless, and we truly appreciated the effort you put into making it special. A special thank you to Isabella for taking the time to personally welcome me on the day. I know it wasn't easy to deliver everything we wanted, but you went above and beyond, ensuring that our experience was something everyone will remember for a long time. Without your experience and support, I wouldn't have been able to pull it off myself. Massive kudos to the event manager, who was incredibly attentive, ensuring that everyone had everything they needed and that we were all well looked after. Thanks to the waiters as well, who made sure our drinks were always topped up. Their service was exceptional, and we truly felt we were being taken care of by the best restaurant in the world. A big shout out to the chefs who managed to prepare such a delicious food for 60 people without any issues or exceptions. The meal was absolutely fantastic! And last but not least, a big thank you to Angela for stepping forward whenever you were available, even on the few occasions when you were busy with another customer. Your dedication to helping us did not go unnoticed, and it made a big difference. Overall, the experience at your restaurant was outstanding, and everyone loved it. The guests left the event smiling and satisfied, which is exactly what we hoped for. I can't fully express how grateful we are in words, but please know that you exceeded all expectations. Thank you once again for making our event unforgettable! Wishing you all a wonderful Christmas and festive season, and I hope to see you again soon!!"

Christmas Party Dinner, December 2024: "I just wanted to drop you a line to say a big thank you for last night's Winter event. It was clear that people were having a great time, and all of the feedback I have received so far has been overwhelmingly positive. The venue was stunning, the entertainment was on-point, and just the overall vibe was exactly what we were after. A big thank you to your whole team who were there on the night, but also to you personally – your flexibility, responsiveness, and collaboration was brilliant, and your planning helped everything appear seamless. I hope we can have another event at Madison again in the future!"

Christmas Lunch, December 2024: "I truly appreciate every minute you spent ensuring the event went smoothly and that everyone had a great time. Your job it's not easy, however without any doubt you are one of the best event organisers that I've had the pleasure of working with."

Restaurant Group, December 2024: "It was such a successful night, the two spaces and the service really did wonders, everyone was incredibly happy and stayed for a long time! Please pass my message onto the two men (I forgot the names, sorry!) who took care of our area last night and being incredibly patient with me."

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Restaurant Group, November 2024: "Many thanks for sending the invoice through. Our party had a fantastic evening last night - thank you once again for your help organising this event at short notice and accommodating our party! We will definitely keep Madison in mind for any future events."

Restaurant Group, November 2024: "I want to extend our heartfelt thanks for hosting our event with you. Your team's professionalism and attention to detail made all the difference, and we couldn't have asked for a better venue for our gathering."

Terrace Group, November 2024: "I just want to thank you for your great cooperation and professionalism with our banking group from Italy. All went very well; clients were very impressed with the location and very pleased since they arrived on the rooftop. They loved the food and the whole atmosphere, not to mention the fantastic customer service and special care they had from each of you. Special thanks to the amazing Giacomo who made a difference, he patiently and efficiently looked after them in a very professional way and they were impressed. Max demonstrated exceptional professionalism and support. Angela's involvement ensured the clients felt thoroughly attended to!"

Restaurant Group, October 2024: "Just wanted to say a massive thank you for hosting us last night! Everybody had such an amazing time. The service was exemplary – we were taken such good care of and the attention to detail was amazing. I absolutely loved the place cards with everybody's orders it was such a thoughtful touch and really helped people remember what they were eating. Thank you for accommodating us and all our varying eating requirements. Your servers were so attentive to everyone's needs and my colleagues with me wanted me to ensure I tell you how amazing the service was. The food was incredible too. Perfect experience all round and they are already begging me to rebook for the next social! Looking forward to coming back again soon! Thank you for everything Jessica your hard work and planning has been really appreciated by the team."

Restaurant Group, September 2024: "Thank you so much for accommodating us. The restaurant is fantastic and highly organised. The food is incredible. The staff are friendly, polite, and attentive. I could not find any fault plus the rain stopped as soon as we went to the terrace."

Corporate Christmas Party, December 2023: "Just wanted to say a massive thank you to you & the whole team for our amazing Christmas event. Everyone had the best time, the venue & the food were fantastic & the organisation was superb! I honestly can't thank you enough. I'm certain we'll be visiting Madison again in the future, so I look forward to working with you & other D&D venues soon!"

Christmas Party, December 2023: "I just wanted to say a huge thank you once again for an amazing Christmas party. The feedback we have had from everyone is the best we have ever had – the food, all of your staff, the venue, music, everything was 10/10 and an extra thank you to you for all of the effort and personal touches you put in to make our event extra special, it really is appreciated. I am so glad everyone loved Madison as much as I do! Hopefully we will be seeing you again next year."

Christmas Lunch, December 2023: "Just wanted to say thanks so much for helping arrange the lunch yesterday, everything went very smoothly. You and your team were fantastic, we all had a lovely time."

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Company Party, November 2023: “It was just fantastic! Everyone at Madison was so professional, helpful, friendly. The staff were terrific, the food was delicious, the venue looked like a festive dream....so beautiful! We’ve had such good feedback from our exec teams and from so many of our customers! Thank you, especially, to you, Izzy, for being the most positive, helpful, caring events manager ever! And, many thanks to Damien on the Ground Floor who does such a fab job managing so many different (and difficult) situations, while standing on his feet in the cold all night long. What a gem! And, Alex was SO SO helpful keeping us up-to-date on the status of the bar tab and helping us manage it so that we ended up using our budget wisely and making it last until the end...while making sure we used it all. He was such a big help to me.”

Exclusive Terrace Event, June 2023: “We had the most amazing evening. Everyone has been saying how incredible it was. The atmosphere, music, food and drink were all amazing. We all felt as though we were in a beach club in Ibiza! The staff looking after us were just incredible, so attentive and helped the night be such a success.”

Terrace Take Overs, June 2023: “We just wanted to reach out and say a massive thank you for everything during our Milestone events – everyone who attended had a great time, we got wonderful feedback and the events definitely left a great impression on our colleagues which was important to us. Each event was run so smoothly, the food was perfect every time and the staff working with us on the night were so lovely and attentive, especially Phil & Ben. It was a delight to work with you and I hope we can do so again in the near future!”

Exclusive Event, June 2023: “Thank you for all of your help leading up to our event, and for it making the evening so special. I’ve had so much positive feedback from my colleagues – the food, atmosphere, the space itself were all a huge hit. Special thanks to Max and Slim, our servers. Nothing was too much trouble, and they kept the drinks flowing and the space tidy.”